

The City of Oneonta...

is proud to be able to
provide this important
mobility option to
it's citizens



***“Helping People
Help Themselves”***

This brochure is intended
to provide the user with
all the information needed
to understand and apply
for OPT's Paratransit Service

Oneonta Public Transit

**ADA
Paratransit
Service**



**258 Main Street
Oneonta, New York 13820
(607) 432-7100
www.oneonta.ny.us/publictransit**

Service Definition

OPT provides paratransit service for individuals who cannot access the regular fixed route buses and who meet the eligibility criteria. For more information or to request an application for this service, please call (607) 432-7100.

Service Type

Paratransit service is described as a curb-to-curb service only. Drivers may provide assistance in boarding and disembarking the bus, but may not assist beyond this point.

Service Area

OPT's paratransit service area is always within a 3/4 mile radius of it's fixed route service.

Days/Hours of Operation

OPT's paratransit service operates Monday through Saturday, from 6:00 a.m. until 6:00 p.m.

Fares

Regular service - \$2.00

Advance Registration

Trip reservations will be accepted a maximum of 14 days in advance of the trip until the day before the trip. Trips must be scheduled by closing time the day before the trip. Standing reservations will be taken for those with a regular or daily travel need.

Trip reservations are accepted during regular business hours, Monday through Saturday, 7:00 a.m. until 5:30 p.m. Our phone number is 432-7100.

All trip requests are filled on a first come, first serve basis, as space is available. There is no priority given based on trip type or rider type.

Travel Time

Riders are picked up within a 30 minutes period (15 before and 15 after) surrounding their reserved time.

Restraint System

All passengers must adhere to OPT's policy on use of the wheelchair restraint system.

Cancellations / No Shows

Cancellations must be phone in to the office up to two hours prior to the scheduled pick-up.

No shows (individuals who do not appear for their scheduled pick-up) are documented. Three no shows in the period of three consecutive months may result in suspension of eligibility.

**For More Information
or to request an
application....
Please call 432-7100**